

For more information please contact support@innovative-technology.co.uk

Product	BV20	BV50	BV100	NV9 USB / NV11	NV10 USB	NV200 / SMART Payout	SMART Hopper
Firmware Revision	4.14	4.12	4.13	3.47	3.34	4.20	6.20

SMART Hopper firmware version 6.20 released

A new version of SMART Hopper firmware has now been released 6.20. Firmware is contained within the currency dataset files and is available to download from our website within Technical Support / Currency Download.



New Functionality:

- added option for unknown coins to be paid out instead of sent to cashbox at the end of Smart emptying - Set by Bit 6 in option byte 0
- CC2 serial number now uses 3 LSB bytes of SSP serial number instead of 3 MSB bytes
- CC2 Poll timeout extended from 2 to 5 seconds
- prevention to stop type A hoppers updating with type B datasets and vice versa

Improvements / Fixes

- Improved emptying of last/large coins
- Improvements to anti jam routines.

BV100 firmware version 4.13 released

A new version of BV100 firmware has now been released 4.13. Firmware is contained within the currency dataset files and is available to download from our website within Technical Support / Currency Download.



Feature updates:

- Software alterations to support minor hardware changes

BV20 firmware version 4.14 released

A new version of BV20 firmware has now been released 4.14. Firmware is contained within the currency dataset files and is available to download from our website within Technical Support / Currency Download.



Feature updates:

- Software alterations to support minor hardware changes

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Software Product	DA3	DPS	Validator Manager	SMART PIPS	NV Card Utilities	ITL Drivers	DA3 SMART Update - €5
Software Revision	1.14	1.1.3	3.3.13	1.4.5	1.4	2.0	1.2

Product Change Notification - BV100 & BV50

As part of our continuous quality improvements, with immediate effect, the existing cashbox flap (PM00846) has been replaced by Security Teeth (MC02004) for improved security.

This change will have no anticipated impact to function, compatibility or reliability. During the removal of the cashbox caution should be taken and during the bill removal process please ensure fingers are kept away from the teeth. Products with the new metal security teeth have been fitted with caution stickers on both the bottom of the cashbox and under the cashbox lid.

New security teeth



Product Change Notification - SMART Hopper

As part of our continuous quality improvements, with immediate effect, the retaining screw in the left side panel of the SMART Hopper (PM00430 see below) has been removed and replaced by an internal retaining clip. This change will have no anticipated impact to function, compatibility or reliability.

Current retaining screw.



Newly released datasets

Country	Code	Reason	Validator
Bulgaria / Euro	BGN05	New mixed dataset	NV9/USB / BV100
Euro	All applicable	Improved security (€50)	NV200
Guernsey	GBP18 / 30	New £1 added	NV9/USB
Hong Kong	HKD01	New dataset	NV9 USB
Turkey	TRY01 / 02 / 03	Improved acceptance & security	NV10/USB

THE LATEST NEWS

Original NV9 / NV10 units (built between June 2005 and December 2009)

Last month we announced that the original NV9 and NV10 units will be made obsolete on the 31st December 2014 meaning we will no longer be able to repair or supply parts for these units from the end of the year.

We would like to reassure customers that we will continue to provide datasets and firmware until the end of the following year 31st December 2015. The new €10 note will be incorporated into all original NV9 / NV10 dataset during the Summer of 2014 and furthermore we envisage the new polymer £5 note to be incorporated during the Summer of 2015. More information will follow in future Technical Bulletins.

If you still use the original NV9 and NV10 we recommend that you upgrade your units to the latest USB versions for increased levels of security and advanced technology. More information is available on our website within Products.

Spare Parts and Accessories On-line

A new spares catalogue has now been published on our webshop detailing all of the available spare parts, support tools and accessories available for our complete product range.

Parts are categorised under Support Tools / Accessories, Bezels / Cashboxes and Individual Products. The webshop is a complete catalogue of all available spare parts.

The webshop can be used to buy directly on-line or as a catalogue (when buying through a local office) and is easily searchable using the search box in the top right hand corner of the website. E.g. To search for the NV10 USB Standard Bezel PA00231 simply type 231

NB: Some parts require calibration following replacement and others should only be replaced by trained personnel as indicated (in product details).

The webshop can be found at www.innovative-technology.co.uk/shop

