

For more information contact support@innovative-technology.com

NV10 Firmware Version 3.44 Released

A new version of NV10 firmware has now been released, 3.44. Firmware is contained within the currency dataset files and is available to [download free from our website](#) within Technical Support/Currency Download.

Features:

- Fixed issue whereby the unit remained disabled after accepting a note, in MDB
- Fixed issue with unit reporting false fraud events



NV200 Firmware Version 5.48/4.49 Released

A new version of NV200 firmware has now been released, 5.48/4.49. Firmware is contained within the currency dataset files and is available to [download free from our website](#) within Technical Support/Currency Download.

Features:

- Improved ccTalk download
- Improved handling of windowed notes



Product	BV20	BV50	BV100	NV9 / NV11	NV10	NV200 / SP	SH	SCS
Firmware	4.20	4.18	4.16	3.76	3.44	4.49/5.48	6.54	1.21

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BV20 Firmware Version 4.20 Released

A new version of BV20 firmware has now been released, 4.20. Firmware is contained within the currency dataset files and is available to [download free from our website](#) within Technical Support/Currency Download.

Features:

- Added support for escrow, in Pulse protocol
- Improved note transportation



BV50 Firmware Version 4.18 Released

A new version of BV50 firmware has now been released, 4.18. Firmware is contained within the currency dataset files and is available to [download free from our website](#) within Technical Support/Currency Download.

Features:

- Improved note stacking position



SMART Hopper Firmware Version 6.54 Released

A new version of SMART Hopper firmware has now been released, 6.54. Firmware is contained within the currency dataset files and is available to [download free from our website](#) within Technical Support/Currency Download.

Features:

- Added new CC2 command (get coins exit)
- SMART Empty to front, option added



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SMART Coin System Firmware Version 1.21 Released

A new version of SCS firmware has now been released, 1.21. Firmware is contained within the currency dataset files and is available to [download free from our website](#) within Technical Support/Currency Download.

Features:

- ccTalk remote download
- Poll with ACK on new coin events
- Improved power supply monitoring
- Improved handling of bulk coin insertion
- Added new command (payout route by denomination)
- Added new CC2 command (get coins exit)
- Improvements to SD card data collection



Latest Software

The latest versions can be found in the table below and are available to download on our website: <http://innovative-technology.com/support>

Product	DA3	DPS	Validator Manager	SMART PIPS	NV Card Utilities	ITL Drivers
Software	1.22	1.2.2	4.5	2.3.6	1.9.14	2.1

TECHNICAL BULLETIN

SUMMER
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New Dedicated Technical Support Line

We now have a new dedicated first-line Technical Support telephone number with the team based at our UK head office. Customers can call the Technical Support Team directly on **+44 161 507 1818** or email support@innovative-technology.com.

Please remember you can always visit our technical support page at: <http://innovative-technology.com/support> for the latest updates and downloads.



Future Exhibitions



14th - 16th August 2018
Australia
Stand No: 737



13th - 14th September 2018
Atlanta, GA



3rd - 4th October 2018
London
Stand No: 220



9th - 11th October 2018
Las Vegas
Stand No: 3635



10th International PLUS-Forum Cash
Circulation + Self-service.
Banking and Retail 2018

14th - 15th November 2018
Moscow, Russia
Stand No: 7



21st - 22nd November 2018
Sofia, Bulgaria
Stand No: 3.12

Keep Up-To-Date

We also send out quarterly regional e-Newsletters prepared from our local offices based in UK, Germany, Spain, Italy, Russia, APAC, US and China. If you do not receive these and would like to subscribe, please email marketing@innovative-technology.com with your email address and location.